

WA Recovery Help Line MOUD (Medications for Opioid Use Disorder) Locator

Molly Whitney, Opioid Medication Specialist of the WA Recovery Help Line
Robyn Smith, MSW, CDP Director of the WA Recovery Help Line



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Washington
Recovery Help Line
24-Hour Help for Substance Abuse, Problem Gambling & Mental Health
1.866.789.1511
(206.461.3219 ttt)

The WA Recovery Help Line is.....

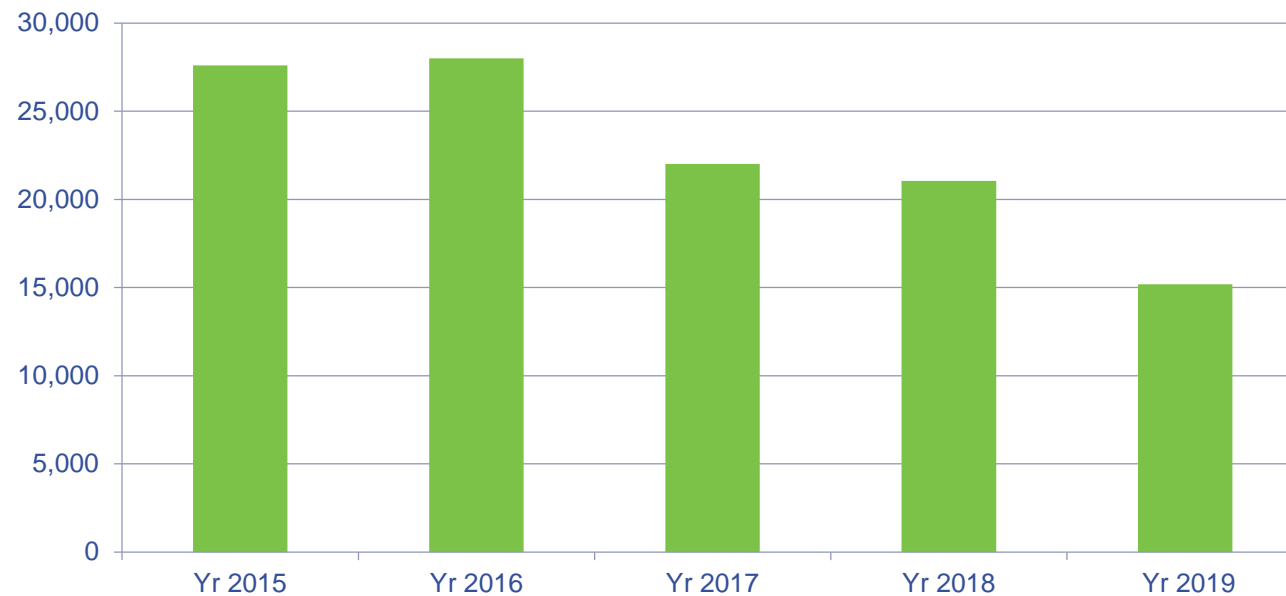
- ▶ A statewide crisis support and referral to treatment line—funded by the HCA/DBHR
- ▶ Substance Use Disorder
- ▶ Mental Health
- ▶ Problem Gambling

Who Answers the Recovery Help Line?

- ▶ 7 dedicated staff
- ▶ 2 on call staff
- ▶ 2 staff who respond to text messages
- ▶ Volunteers

Calls to the Recovery Help Line?

▶ Average of 24,000 calls per year



Caller Demographics - Age

➤ Average Age of Callers

1 – 17 years of age?

18 – 24 years of age?

25 – 34 years of age?

35 – 54 years of age?

55 and older?



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Caller Demographics - Needs

➤ Callers are seeking?

Specific Resource Information?

Want Help for a Loved One?

Want Help for Themselves?

Want support – no resources?



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Caller Demographics – Where?

1. King County
2. Snohomish County
3. Pierce County
4. Spokane
5. Clark
6. Thurston
7. Kitsap



Caller Demographics – Substances

1. Alcohol
2. Methamphetamine
3. Heroin
4. Marijuana
5. Prescription Pain Meds



Gap Between Determination and Action

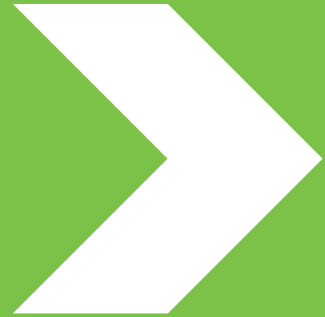
- Added follow up calls to consenting callers
- Lessen 'the gap' between preparation/determination and action
- Follow ups happen within 24-72 hours
- Additional follow ups can be scheduled
- Added warm transfers – immediate connection to resources

Follow Up Calls – Successful Results

Type of Services Connected With	Jan	Feb	Mar	Apr	May	Jun
Able to make assessment/evaluation appt	11	12	21	13	17	19
Able to utilize walk in assessment appt	3	1	0	1	1	1
Able to enroll in outpatient tx	1	2	9	1	2	5
Able to get into residential tx	7	7	6	2	8	3
Able to get into detox	6	3	6	5	2	3
Able to get into MAT program	3	1	4	1	2	1
Able to get into Clean/Sober Housing	3	0	2	0	0	0
Able to get signed up with Apple Health	1	0	0	1	0	0
Able to connect with support group meeting	0	1	0	0	1	1
Working with BHO for services	0	1	2	0	0	0

Follow Up Calls – Unsuccessful Results

Reasons Why Weren't Able to Connect	Jan	Feb	Mar	April	May	June
2 nd Party – Loved one Changed Mind	1	3	3	1	6	9
2 nd Party – Loved one not reachable	2	0	1	0	0	0
2 nd Party – Unknown if loved one followed up	1	0	2	0	4	2
Individual Changed Mind – Not Ready For Tx	2	1	5	2	3	6
Left msgs – never heard back from agency	1	1	2	1	3	5
Couldn't find a detox bed	1	0	4	0	1	1
Unable to access services due to jail or hospitalization	1	2	4	0	1	0
Unable to talk at time of follow up	1	1	1	0	1	0
Had to get OOS Medicaid switched to WA State	0	1	1	0	0	1
Couldn't get SUD assessment appointment w/in reasonable amount of time (2-3 days)	0	0	0	2	1	1



Questions?



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Medications for OUD Locator - Background

- ▶ Frustrated with existing resources (SAMHSA's Bup Locator and Suboxone.com)
- ▶ RHL resources were minimal – word of mouth
- ▶ Idea was formulated at the COD Conference 2 years ago with Dr. Caleb Banta-Green, UW/ADAI

Medications for OUD Locator

Medications for Opioid Use Disorder (MOUD) Locator

Use our resource locator below to find local clinics and programs that use evidence-based treatments to treat opioid use disorder.

Powered by
HealthBridge.care

Enter City or Zip:

Enter County (optional):

Select Search Radius:

95 Results Found

Check your eligibility and narrow your search

Check Eligibility

Tell us a bit more about yourself to find programs you may be eligible for. Check all that apply.

I'm Seeking the Following...

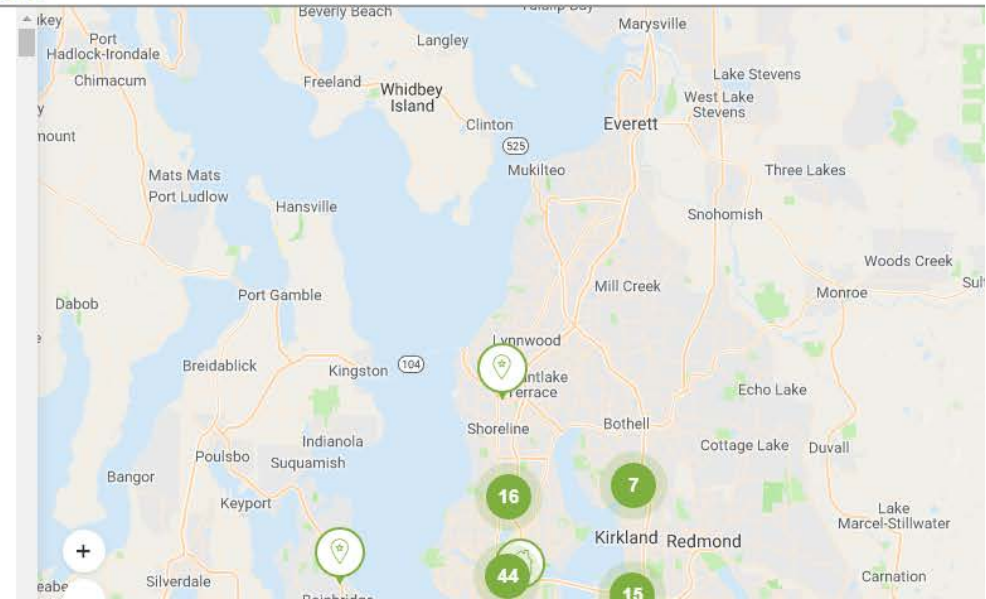
Buprenorphine (Suboxone/Zubsolv)

Naltrexone (Vivitrol)

I Identify With the Following Population(s)...

Homeless

Pregnant and Parenting Women



Medications for OUD Locator - Stats

- Launched March 4th, 2019
- 8,498 visitors to the locator
- 30,833 visitors to the RHL site

Google Map

Washington MOUD Pro... 🔍 ☰

▼ For more detailed information, regarding these resources, please call WRHL at 1-866-789-1511.
13,667 views
[SHARE](#)

- Buprenorphine Providers
- Naltrexone Providers
- Methadone Providers
- Rapid Access to Buprenorphine
 - ▼ Blue Mountain Heart To Heart - Kennewick
 - Blue Mountain Heart to Heart - Walla Walla
 - Buprenorphine Pathways
 - Capital Recovery Center - Olympia Bupe Cli...
... 71 more
- Pain Management Providers

The map displays Washington state with numerous red pins indicating service locations. Major cities like Vancouver, Seattle, Portland, and Spokane are visible. The map also shows geographical features like Mt. Hood National Forest and various Indian Reservations.

Walk In Flyers – Low Barrier/Rapid Access

MOUD Walk-In Flyers



Find Walk-In Providers of Medications for Opioid Use Disorder

King County

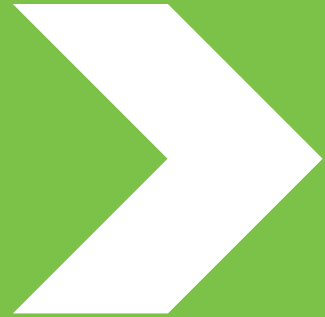
Eastern WA

Western WA

Thurston, Lewis, and Grays Harbor Counties



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Feedback

- Thoughts on the Locator, Google Map, Flyers?
- Suggestions for improvement?
- Barriers in referring patients/clients to prescribers?
- Do you know about the MOUD resources in your city/county?

Contact Us

Washington Recovery Help Line

- 1.866.789.1511
- recovery@crisisconnections.org
- www.warecoveryhelpline.org

Molly Whitney, Opioid Use Disorder Specialist – (Eastern WA)

- 206.573.5373
- mwhitney@crisisconnections.org

Robyn Smith, Recovery Help Line Director

- 206.436.2983
- rsmith@crisisconnections.org

